

Quality Assurance in Hospitality Case Study nod = modifier_ob object to mirro nod.mirror_object nod.mirror_object nod.use_x = True nod.use_y = False nod.use_x = False nod.use_y = False

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BUSINESS NEED & SOLUTION

- · Identify meaningful QA metrics from the current QC data to objectively measure QA performance.
- Fully automate periodic status reporting of QA metrics and reduce effort spent in manual report generation. Built a generic dashboard framework sourcing metrics data from HP QC and SONAR platform.

Key Technology

- SAP Xcelcius 2008
- Business Objects
- Oracle Database 10G
- XML
- Linux

Results

- Achieved 60% reduction in time and effort spent in manual tracking of QA metrics and report generation
- Enabled well informed decision making by providing additional metrics with real-time view of the project data.
- Improved quality through optimized SDLC processes.